

# Re-Imagining the Patient Experience

With the construction of the CVI pavilion, we'll have state-of-the-art facilities and offer the newest techniques to elevate the patient experience, placing it at the forefront of what we do and how we work.

Everyone who walks through our doors will find the *right care*, no matter how complex the diagnosis may be—a testament to the power of bringing together expert specialists under one roof. The patient experience at the pavilion will be unlike any other, with a focus on:

**Whole Person Care.** The heart doesn't operate in a vacuum. Our specialists are trained to treat the whole person, understanding the impact of cardiovascular health on the rest of the body and quality of life. This is the approach we take for every patient, every time.

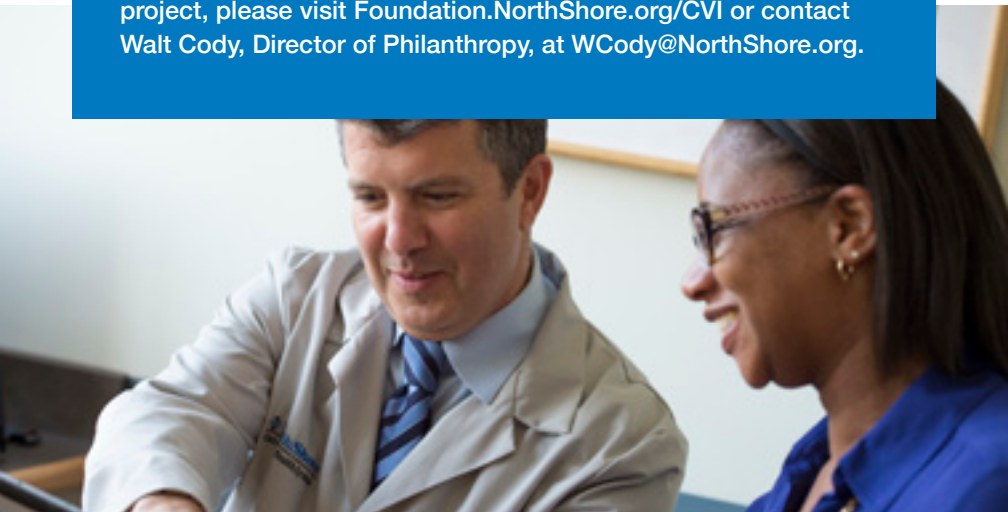
**Collaboration.** Everyone in the CVI pavilion will work closely together to achieve the best outcome for our patients. Being in a single space, with the most advanced resources, will make collaboration and knowledge-sharing more seamless than ever before.

**Every Patient, Every Time.** Every person, regardless of their ability to pay, will be welcomed at the CVI pavilion. But we're not just increasing access. We're also implementing new practices and initiatives to better understand and meet the needs of diverse patient populations from our community—giving them a stronger voice and a personalized approach to the care they deserve.

## We're ushering in a new era of cardiovascular medicine. Will you join us?

The future of cardiovascular medicine at NorthShore depends on the generosity of our philanthropic partners. The CVI pavilion will set the gold standard for treating heart disease in our community and beyond. There's no better team to support, and there's no better time than *right now*.

To learn more about opportunities to support this transformative project, please visit [Foundation.NorthShore.org/CVI](https://Foundation.NorthShore.org/CVI) or contact Walt Cody, Director of Philanthropy, at [WCody@NorthShore.org](mailto:WCody@NorthShore.org).



“Patient trust means everything to us. And our patients expect that our exceptional quality of care will only get better with time. As we continue to train bright, early-career physician talent—and simultaneously adopt the latest technologies and treatments—we can exceed that expectation.”

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of Cardiology Chief, Division of Cardiology  
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