

NorthShore Hospitals Foundation

Part of  Endeavor Health.

Endeavor Health Text Messaging Terms and Conditions

Endeavor Health (“we,” or “us”) may offer text messaging notifications (including SMS and MMS messages, collectively “text messages”) for our patients, customers, donors, and guests as a convenient way for us to communicate with you about your health (including but not limited to test results, patient health maintenance follow-ups, patient education), provide you with operational updates (including but not limited to appointment reminders), philanthropic information and opportunities, and marketing materials on new services and offerings that may interest you. We offer a wide range of text messaging programs depending on the services we provide to you and how you choose to engage with us (the “Endeavor Health Texting Services”). The specific Endeavor Health Texting Services are outlined below.

The terms and conditions that apply to Endeavor Health Texting Services vary depending on the services being provided and the information being shared. Below we have provided the terms and conditions and consent for each Endeavor Health Texting Service we offer. For more information on how we collect and use personal information please review our [Privacy Statement](https://www.endeavorhealth.org/privacy-statement) (<https://www.endeavorhealth.org/privacy-statement>).

BY OPTING IN TO OR USING A ENDEAVOR HEALTH TEXTING SERVICE, YOU ACCEPT AND AGREE TO THESE TEXT MESSAGING TERMS AND CONDITIONS. Consent to receive marketing text messages is not required as a condition of receiving any health care services. You must be age 18 or older to opt-in to and receive text messages; except where permitted under applicable state or federal law. If you do not agree with these text Messaging Terms and Conditions, you must immediately cease using the Endeavor Health Texting Services and opt out, as instructed below.

Endeavor Health Texting Services

NorthShore Hospitals Foundation, Part of Endeavor Health, Text Message Program Terms and Conditions (Short Code: 67563)

When you sign up for Endeavor Health Texting Services from the NorthShore Hospitals Foundation, part of Endeavor Health, Text Message Program, you are signing up to receive text messages related to your relationship with NorthShore Hospitals Foundation, part of Endeavor Health, Endeavor Health and its affiliates, subsidiaries, agents and representatives, including updates related to philanthropic information and opportunities.

You can opt-out of text messages by texting STOP to respective short code. Your opt-out request will generate one final message confirming that you have been unsubscribed. You will no longer receive text messages from the short code you opted out from. If you want to join again, sign up using NorthShore Hospitals Foundation Text Message Program or text HELP to the short code for instructions.

If you are experiencing issues with the messaging program you can reply with the keyword HELP for more assistance, or you can get help directly at (224) 364-7600.

Carriers are not liable for delayed or undelivered text messages.

Message and data rates may apply for any messages sent to you from us and to us from you. Message frequency may vary. Text messages may be delivered through the use of an autodialer and/or an artificial or prerecorded voice.

Contact us at (224) 364-7600 or philanthropy@northshore.org.

Mobile Carriers

Supported mobile carriers may change from time to time, but Endeavor Health Texting Services are currently supported on the following U.S. carriers for text messages: AT&T, Sprint, T-Mobile®, Verizon Wireless, Boost, Cricket, MetroPCS, U.S. Cellular, Virgin Mobile, ACS Wireless, ACS Alaska, Aerialink, Alaska DigiTel (GCI), Altice USA, Appalachian Wireless, ASTAC (Artic Slope Telephone Coop Assoc), Bandwidth, Bluegrass Cellular, Brightlink, Bristol Bay Telephone Cooperative, Carolina West Wireless, Cellcom US, C-Spire Wireless (formerly Cellsouth), Commnet, Copper Valley, CordovaWireless USA, Custer Tel Coop USA, Cellular One of East Central Illinois, Cincinnati Bell Wireless, Cross (dba Sprocket), Digital Communications Consulting, Duet IP, Dish Wireless USA, Enflick (TextNow), Element Mobile, EpicTouch, Evolve Cellular, First Point Communications, GCI Communications, Golden State, Google Voice, Hawkeye (Chat Mobility), Hawkeye (NW Missouri Cellular), Illinois Valley Cellular, Immix (Limitless Mobile/ Keystone Wireless / PC Management), Indigo Wireless USA, Inland Cellular, INTELIQUENT INC., ISP Telecom, iWireless, James Valley Cellular USA, Mobi PCS (Coral Wireless LLC), Mosaic, MTPCS / Cellular One (Cellone Nation), Nex-Tech Wireless, nTelos, NW Missouri Cellular USA, NumberAccess USA, Panhandle Telecommunications, Peering Hub, Peoples Wireless, Pine Cellular, Pine Belt Cellular, Pinger USA, Pioneer Wireless US, Plivo, Plateau, Revol Wireless, Rina (includes All West, Breakaway, Custer, Cambridge Telecom Coop, Eagle Valley Comm, Farmers Mutual Telephone Co, Nucla Nutria Telephone Co, Silver Star, Snake River, South Central Comm, Strata, Syringa, UBET, Manti), Sagebrush Cellular (Nemont), South Canaan / CellularOne of NEPA, SouthernLinc Wireless Usa, Standing Rock USA, Telnyx USA, TextMe USA, Thumb Cellular, Truphone, TSG Global (Flextalk), Twilio, Tychron, Union Wireless, United Wireless, Viaero Wireless US, West Central Wireless, Windy City Cellular, and Leaco, Nemont/Sagebrush.

Please note, however, that the supporting mobile carriers may change without notice, and the Endeavor Health Texting Service you opt in to, including those operated through a different number, may be limited to specific carriers. Endeavor Health and the mobile carriers are not liable for delayed or undelivered messages.